

The background of the entire page is an aerial photograph of Auckland, New Zealand. In the foreground, there are several white, ornate residential houses with gabled roofs and decorative window frames. A prominent brick chimney is visible on the left. In the middle ground, there are lush green trees and a palm tree. In the background, the city skyline is visible, featuring several high-rise buildings and the iconic Sky Tower, which is a tall, slender tower with a circular observation deck near the top. The sky is clear and blue.

# Rentex

— LIMITED

Property Management

Auckland &

North Shore

Est. 1988

# WELCOME

Property investment has always been a reliable path to capital gain and ongoing income. However, for some private landlords, it can be stressful and time consuming.

Rentex can do the hard work for you. Our goals are the same as yours: get steady market rent for your property, protect its value with affordable maintenance, and maximise your rent yield through strategic upgrades.

A Rentex property manager can help you to enjoy the benefits of property investment, minus the stress that comes with hands on involvement.

## SHARED GOALS

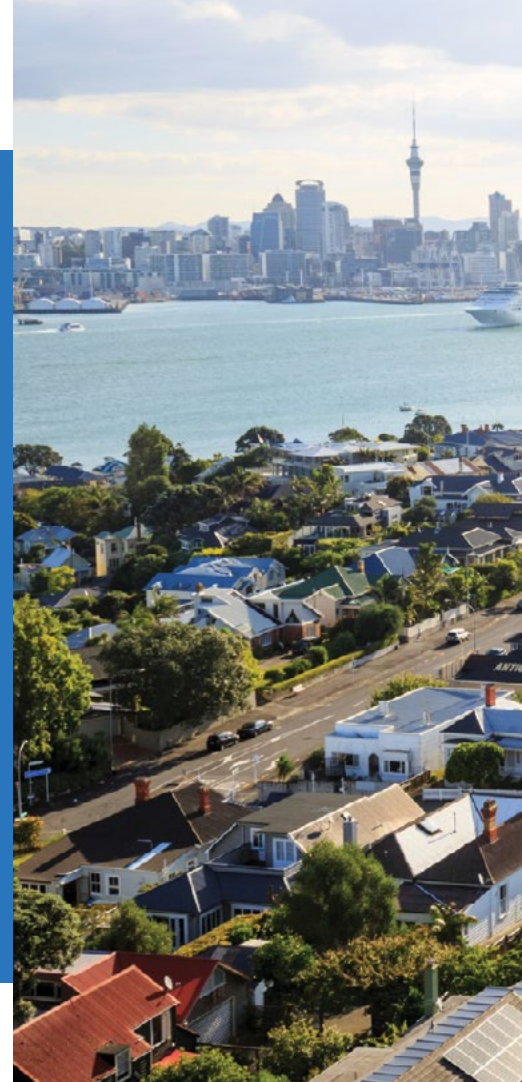
As a rental property owner, your goals are clear and simple; get steady market rent for your property, while protecting its value through affordable maintenance and upgrades. Our goals are exactly the same and we achieve them consistently, which is why you can trust us to manage your rental properties efficiently and cost-effectively.

## TAILORED SERVICE

For more than 25 years, Rentex property managers have been helping Auckland's landlords enjoy the benefit of property investment, but without the problems that come with hands-on involvement. We're big enough to negotiate excellent terms with trades people, yet small enough to provide personal one-to-one service that's tailored to the way you like to work.

## TRUSTED

Rentex has carefully built a reputation for knowledge, honesty and practicality that brings us a steady stream of new client referrals from our existing clients. When we say we're good at our job, you don't have to take our word for it - we can supply plentiful proof to support our consistent track record.







## ONE PERSON MANAGEMENT PHILOSOPHY

While some property management companies allocate work to their team by task type, we prefer the end-to-end approach. This means every task associated with your property is handled by the same person. We firmly believe this approach nurtures a sense of responsibility and provides a higher standard of service.

## TEAM SUPPORT THROUGH INFORMATION SHARING

Every property manager in our team has a portfolio of properties to look after, however they collaborate with each other to solve tenancy problems, check the fairness of trade quotes and identify best-practice approaches to property issues. When your manager is on holiday, another member of the team will be on call to help you.

## A WAY OF WORKING THAT SUPPORTS CONSISTENTLY GREAT SERVICE

Our Manager's portfolios are carefully balanced to ensure every property gets a high level of service and responsiveness. Because our managers receive commission based income, they are motivated to go the extra mile to maintain a high level of customer satisfaction. The Rentex team is remarkably stable - some of our people have been with us for more than 15 years. You can look forward to a long and happy association with your Rentex property manager.



## FEE SCHEDULE

|                             |                      |   |
|-----------------------------|----------------------|---|
| Advertising                 | Free *               | <p>* Feature Upgrades available at additional cost.</p> <p>** No charge for our time, however the Tribunal Application fee is payable by owner. We seek reimbursement from tenant.</p> <p>† Negotiable for multiple properties.</p> <p>‡ No charge for maintenance or disbursements arranged and paid direct by owner.</p> <p>†† Fixed term contracts are not our style. We prefer to retain customers by delivering exceptional service.</p> |
| Monthly Fixed Admin         | No Charge            |   |
| Tenancy Tribunal Appearance | No Charge **         |   |
| Management                  | 8% + GST †           |   |
| Maintenance & Disbursements | 8% + GST †, ‡        |   |
| Inspections (Per)           | \$45 + GST           |   |
| Contract Length             | Monthly ††           |   |
| Arranging Each New Tenancy  | One Weeks Rent + GST |   |



Our clients have described Rentex Property Managers as reliable, committed, easy to deal with, professional, efficient, and a pleasure to work with. This is their words, not ours. We offer the same to you.

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